

Our unique home support, communication and guiding service, About Me Care and Support

All our staff are trained and experienced in working and communicating with people with sight and hearing loss.

Our services can be paid for either through your local authority or, if you would like additional services, by yourself.

Please contact us for more detailed information:

About Me Care & Support,
National Centre for Deafblindness,
John & Lucille van Geest Place,
Cygnet Road, Hampton, Peterborough, PE7 8FD

Information & Advice Line: 0800 132320

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📘 DBUKcharity

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deafblinduk

about
me
your care, your way



Putting each person at the heart of their care delivery

A guide to our support services

Our Services include

We will work with you to create a support plan as individual as you are, which will assist you and ensure our highly qualified team support you to receive the very best care. Our services can include all or some areas below:

- Person Centred Care Planning
- Support at home or in the community to help with day to day activities.
- Communicator guides to support maintain independence.
- Carer support and respite
- Helping with finances and bills.
- Housing related support – reading post and support with maintaining tenancies
- Signposting to other services

Pat's Story



Pat is partially sighted and has no 3D vision although she wears two hearing aids, she tends to feel sound rather than hear it. She now communicates using British Sign Language (BSL).

Pat is visited to help her to get out and about in her local community. With the help of her support workers, Pat has witnessed the changing of the guard at Buckingham Palace, gone halfway up the Shard at London Bridge, had a ride on a pink bus at the Olympic Park and enjoyed many other experiences.

Pat was delighted when her support worker suggested they visit the world famous Wimbledon Lawn. The Tennis Club allowed Pat to enter by Gate 4, a small area near Centre Court. Stood near one of the green boards indicating the matches in the various courts Pat saw the term 'Vs'. "What does that mean?" asked Pat. The support worker thought about how to describe the word "versus" in BSL? After a moment's Pat was placed one side of the 'V' and her support worker stood facing her on the other side. Pat picked up on the action immediately and she was delighted. She was actually playing tennis at Wimbledon and her name, although nobody could see it, was on that board. And signing with the rich imagination of a BSL user, she began serving and swinging her tennis racquet in time with our imaginary volley.

You can never be self-conscious when you're working with someone like Pat, especially when she practices her volleys on the tube and tells her friends and acquaintances "we played tennis at Wimbledon!" This experience has helped Pat to feel part of an event which is world famous.