



deafblind<sup>uk</sup>

Annual report 2021–22

**Doing more,  
reaching further**

# Contents

Annual report 2021–22 .....	1
Doing more, reaching further .....	1
1. Welcome .....	1
2. Public benefit .....	2
Fundraising .....	2
3. Who are we? .....	3
4. What we do.....	4
5. Doing more... ..	5
...for our members .....	5
...for the deafblind community .....	8
Reaching further .....	10
6. What next? .....	12
7. Structure, Governance and Management .....	13
Legal status and Group .....	13
Statement of Trustees responsibilities	14
Statement of disclosure to auditor ..	15
How we are managed .....	15
Finance Group.....	15
Management team.....	15
Director recruitment, induction and training.....	15
Risk Management .....	16

8. Financial Review.....	17
Reserves Policy .....	19
Investment Policy.....	19
<b>Independent Auditor's Report. 20</b>	
<b>Statement of Financial Activities 2021–22 .....</b>	<b>24</b>
<b>Deafblind UK Group balance sheet 2021–22 .....</b>	<b>25</b>
<b>Group Cash flow 2021–22 .....</b>	<b>27</b>
<b>Analysis of changes in debt ....</b>	<b>28</b>
Charity information .....	29
Basis of accounting .....	29
Basis of consolidation.....	29
Going concern.....	30
Fixed assets.....	30
Depreciation .....	30
Impairment of fixed assets.....	31
Investment Accounting Policy.....	31
Stocks.....	31
Operating lease agreements .....	31
Pension costs .....	32
Funds.....	32
Income.....	32
Income from trading activities.....	32
Investment income .....	32
Income from charitable activities ....	32
Expenditure and irrecoverable VAT	32

Financial instruments.....	33
Debtors .....	33
Cash .....	33
Creditors .....	33
Taxation .....	33
Employee benefits .....	33
Retirement benefits .....	33
Critical accounting estimates and areas of judgement.....	33
Critical accounting estimates and assumptions .....	33

## Notes to the Accounts..... 34

<b>1. Income from grants and trusts 2021–22 .....</b>	<b>35</b>
<b>Income from grants and trusts 2020–21 .....</b>	<b>35</b>
<b>2. Investment income .....</b>	<b>36</b>
<b>3. Income from charitable activities.....</b>	<b>36</b>
<b>4. Income from subsidiary's trading activities.....</b>	<b>37</b>
<b>5. Fundraising costs .....</b>	<b>38</b>
<b>6. Charitable activities .....</b>	<b>39</b>
<b>7. Staff costs .....</b>	<b>40</b>
<b>8. Net income/(expenditure).....</b>	<b>41</b>
<b>9. Tangible fixed assets.....</b>	<b>42</b>
<b>10. Investments .....</b>	<b>44</b>

<b>11. Debtors .....</b>	<b>45</b>
<b>12. Creditors .....</b>	<b>46</b>
<b>13. Restricted Funds</b>	
<b>2021–2022 .....</b>	<b>47</b>
<b>13. Restricted Funds</b>	
<b>2020–2021 .....</b>	<b>48</b>
<b>14. Unrestricted funds</b>	
<b>2021–22 .....</b>	<b>50</b>
<b>15. Analysis of net assets</b>	
<b>2021–22.....</b>	<b>52</b>
<b>Analysis of net assets</b>	
<b>2020–21 .....</b>	<b>53</b>
<b>16. Financial instruments.....</b>	<b>54</b>
<b>18. Company limited by</b>	
<b>guarantee.....</b>	<b>54</b>
<b>19. Pensions .....</b>	<b>55</b>
<b>20. Contingent Asset .....</b>	<b>55</b>
<b>21. Contingent liability.....</b>	<b>55</b>
<b>22. Comparative consolidated</b>	
<b>statement of financial activities</b>	
<b>by fund .....</b>	<b>56</b>
<b>23. Comparative analysis of</b>	
<b>charitable activities (Note 6)....</b>	<b>57</b>

# 1. Welcome

As we start to put the pandemic behind us, we find ourselves once again shaping our future. This year, we took time to review what our members want from us in this new post-pandemic world. Covid has changed so much for our members, but it has also provided so many new opportunities, new ways of working and new aspirations.

We continue to make every effort to raise awareness of deafblindness and of Deafblind UK. As a result, we now support more people who have differing support requirements. So, we continue to adapt to meet our members' needs. We are continuously doing more and reaching further.

**Steve Conway, CEO**

**Robert Nolan, Chair**



“I admire the work and spirit of Deafblind UK and I would like to express my sincere thanks for the help you have given me.”

## 2. Public benefit

In setting activities and objectives each year, the Directors refer to the Charity Commission's general guidance on public benefit. The Directors always ensure that the activities, services or programmes undertaken are in line with the charitable objects and aims of the organisation.

### Fundraising

Deafblind UK complies with the Code of Fundraising Practice and we are registered with the Fundraising Regulator. We have also volunteered to be part of the Fundraising Preference Service, through which when requested, we removed one individual's details in this reporting period. The vast majority of our activity to reach new donors and supporters is undertaken by our fundraising team who have significant understanding of our service delivery.

Where we have worked with an external organisation, we ensure they are registered with the relevant bodies and we conduct appropriate due diligence prior to contract commencement. In addition to a new fundraising strategy, our focus is to develop procedures

to enable our staff, volunteers and suppliers to carry out fundraising activity aligned with our policy and current UK regulations.

Deafblind UK did not receive any complaints in relation to fundraising activities in 2022 – 23. As a charity that works directly with people in vulnerable circumstances, it is a fundamental value that no donation is sought from someone who may not have the capacity to make an informed and considered decision. We are fully compliant with the latest General Data Protection Regulations (GDPR) ensuring that all communications are only sent to the right people.



## 3. Who are we?



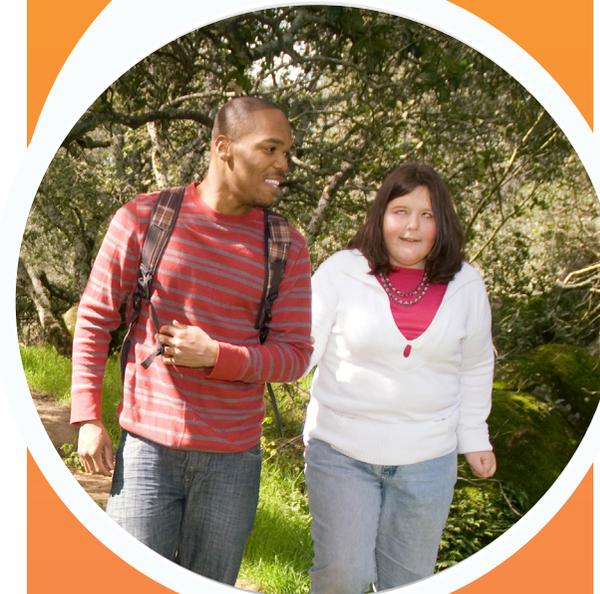
### **We are Deafblind UK.**

We support people who have any level of combined sight and hearing loss, and those around them, to live with their condition and to build their confidence and independence.

We offer understanding and advice as well as practical support, residential support, care and social opportunities.

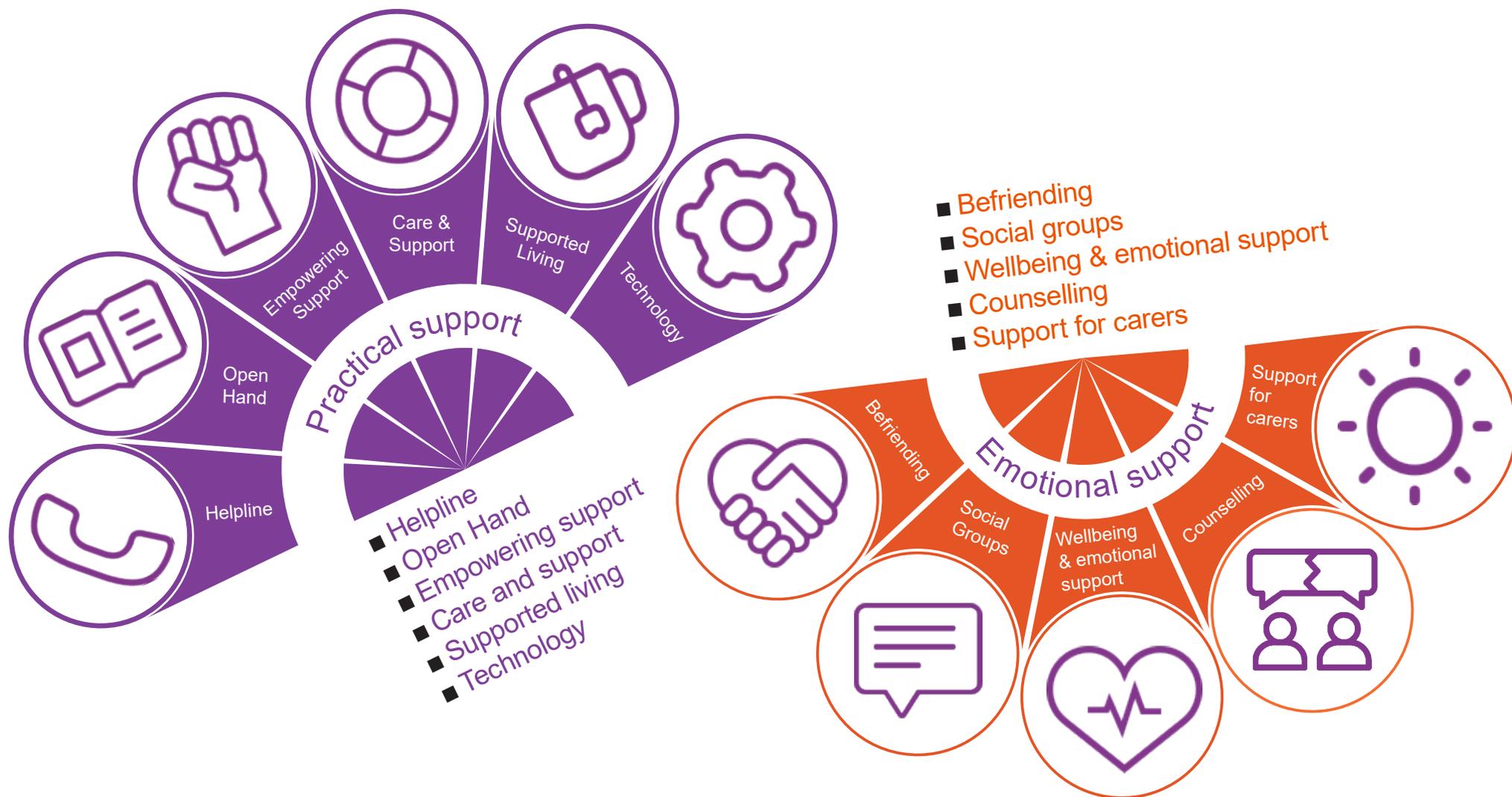
Deafblindness affects everyone in different ways. Some people might have mild sight and hearing loss whereas others can't see or hear anything.

It can be isolating and lonely and can lead to mental health issues – but it's far more common than many people realise. Around 400,000 people are affected by sight and hearing loss in the UK.



“Deafblind UK is a great organisation, you were the only ones that were bothered and kept going through the pandemic, which I am extremely grateful for. You make the difference between giving up and not giving up”

# 4. What do we do?



## 5. Doing more...

### For our members

We have adapted, expanded and increased our services. Our support for people who are deafblind is bigger, and more tailored than ever before.

“Don’t talk about us, without us.”

A recent member survey told us that our members struggle with technology, loneliness, and communication. They have asked us for more social opportunities including face to face gatherings, more wellbeing contact from us and more awareness.

Our members are incredible people; resilient, patient, and adaptive. We are here to help them in every walk of life, however they want to be helped.

The launch of our unique counselling service has been a lifeline to so many of our members. Our professional counsellors have supported 78 members through this service (please note this service was not offered for the full year).



“It’s a fight to exist these days... I’m forgotten about and pushed into a corner.”

“I don’t feel alone with you being here with me. Its lovely knowing that there is someone who is not going to walk away and leave me.”

We know how important our members’ support networks are to them, so we launched a new service, ‘For Carers’ to give carers a safe and welcoming space to catch a break, socialise and talk about how they are feeling.

“It was brilliant to talk to someone outside my situation and just have them as a sounding board to help process what I was going through. I am very grateful for this support and know it is there if ever I need it again. I encourage other carers to sign up and use the service as a safety net for when times get tough.”

“I love my husband but speaking with Amy gives me the break from caring and I can be myself and talk about everything with a lovely young lady who is marvellous.”

Other services have been adapted and developed to meet the changing needs of our members. Whilst our virtual social groups remain extremely popular, we have re-opened some of our physical social groups, providing a welcome social opportunity to those who want it.

Our helpline has been busier than ever, taking 5,178 contacts throughout the year. We have welcomed new helpline staff to the team to meet demand, and ensure that members are not kept waiting for too long.

“I wish I could use some words to explain how much your calls mean to me.”

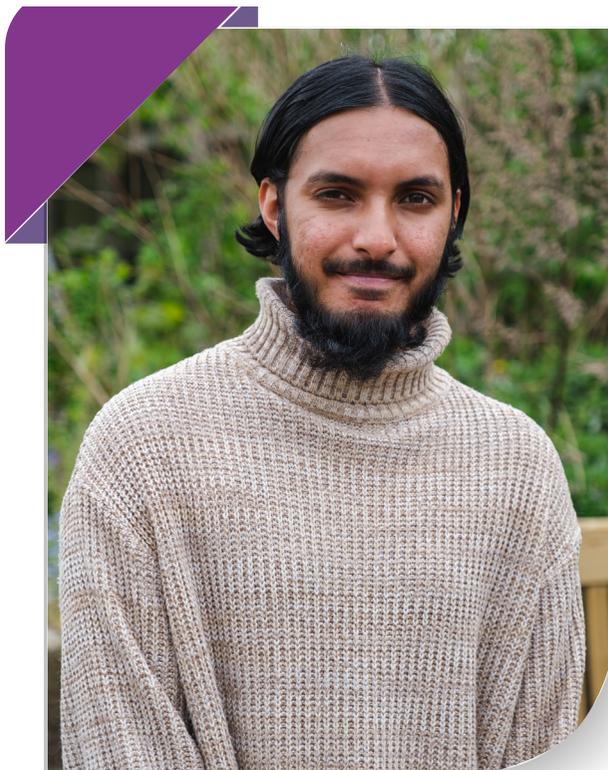
A new webinar programme has proved extremely popular, providing further learning opportunities for our members, and opportunities to build relationships with other organisations. Webinars give members the chance to learn about new technology and to hear from some of our trusted partners such as VisionAid, Ox sight, NeateBox and Optelec.





“It is just lovely knowing that someone is there, so thank you... I have found it difficult at times but your messages make you feel you are not alone.”

Of course, none of this would be possible without our loyal army of 301 volunteers who give their time and energy towards achieving our vision. It is fantastic to see that so many of the volunteers who joined us through lockdown – often due to being furloughed or made redundant – have stayed with us, and for that we are truly grateful.



“I have been a telephone befriender to Valerie for almost two years now so have been there throughout her pandemic journey – a very unique relationship to have, particularly for this period of time too. I have seen how far she has come: from shielding and feeling frightened, to slowly reintegrating back into society again doing the things she used to enjoy, all whilst taking precautions to protect her health. Valerie therefore places great value on this time together each week and it’s a privilege to be able to deliver this service through Deafblind UK. When we reached one year of having started the calls, I suggested she get herself a nice cake as a treat and I’d do the same so she could feel like we were having a tea party to celebrate. We reach two years in May and will do the same again.”

## Doing more... for the deafblind community

On 7 October 2021, Deafblind UK hosted the UK's first virtual deafblind convention. Over 700 people joined the event, from as far away as Australia and Canada. It was a foundation on which we demonstrated our expertise and positioned ourselves as a catalyst for learning and growth within the deafblind sector.

*“It was brilliant, such inspirational stories, speakers were so useful and I really enjoyed it, thank you Deafblind UK – looking forward to the next one!”*

In August 2021 we launched a new website, to provide information seekers with a more intuitive experience. The new site provides easy access to information for members, professionals, carers and supporters. It particularly serves those people who may be at the start of their journey, who want to research sight and hearing loss themselves, who don't want to contact a helpline. We will continue to develop the site into a hub of information to serve the wider deafblind community.

In March 2022, we were the first charity in the UK to add 'Signly' software to the website, giving visitors the information on each page in British Sign Language (BSL).

We continue our involvement in international research projects, in particular the Tactile Transitions project, which investigates how people living with deafblindness use all of their tactile senses to support themselves for communication and other information gathering. We are exploring what this means for individuals, for professionals and for the wider academic understanding of Deafblindness.

We continue to create and maintain strong partnerships with other organisations and we believe that this is key to us expanding our reach and increasing awareness of deafblindness.

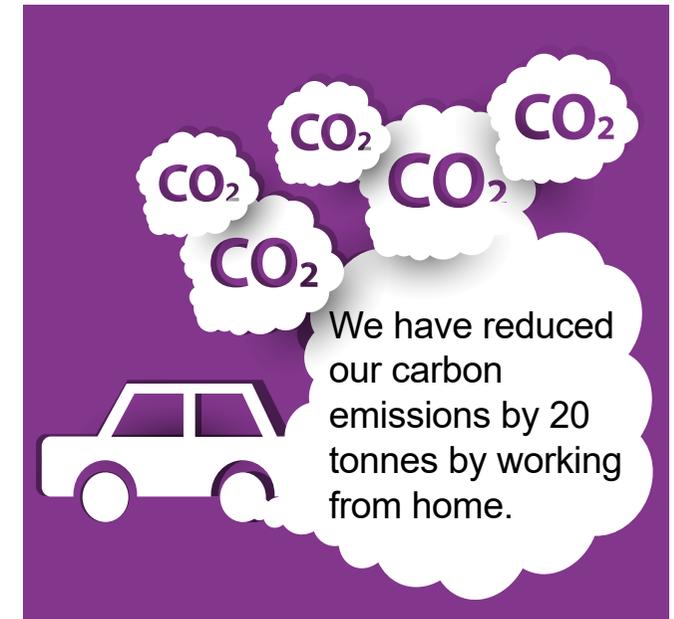
## Sustainability

We have worked hard to create a sustainable organisation, which will continue to support our members for years to come. This year we are proud to have achieved a surplus, giving the organisation financial security on which to expand and develop.

This has been largely due to staff continuing to work from home and we have successfully implemented a post-pandemic flexible working structure which suits everyone. This has contributed to a significant increase in employee satisfaction demonstrated in the most recent staff survey in August 2021.

Over 80% of employees surveyed stated that Deafblind UK was a good place to work. This was an increase of 40% compared to the 2019 survey.

Our working practices have evolved during the pandemic and as we look forward, the expectation is that technology will be further utilised and lead to a reduction of 60,000 business miles for the next financial year. This equates to a reduction in CO<sub>2</sub> emissions of 10 tonnes. This is in addition to the 20 tonnes of CO<sub>2</sub> that has already been saved with the move to majority home working.



## Reaching further

Raising awareness is a key point in our five-year strategy. We know that our ability to tell our story to the right people is imperative to supporting more people. The more people who know and understand deafblindness, the more people we can help.

In Deafblind Awareness Week at the end of June, we launched a campaign called 'tell one person' where we encouraged engaged stakeholders to tell someone else about deafblindness. Social media coverage for the week reached 2.2 million people and we had 200 more helpline enquiries than usual.

In December 2021, we opened a second Deafblind UK charity shop near Peterborough. Not only has this increased our income, but also increases our brand awareness amongst its loyal customer base.

February 2021 saw the launch of our EDI (Equality, Diversity and Inclusion) project, an initiative driven by research that shows people from black and Asian backgrounds are more likely to experience deafblindness. We are engaging with key influencers from these communities to understand what barriers people are facing and to help them overcome them.



This year we reached further with 66 pieces of press coverage.



This year, we reached further than ever before through social media, with a reach of 523,828 people.

We firmly believe that one of the best ways to raise awareness is to educate others about the condition. This year, we developed our schools awareness project (which will launch in April 2022) and we are represented on the board of the Deafblind International Acquired Deafblindness network.

We were extremely proud to have facilitated the launch of two Deafblind Studies courses with Birmingham City University. These two unique courses will change the future for deafblindness, creating a new generation of specialists who can continue to understand the condition and to help people in so many more ways.



This year, we reached further than ever before with **206 awareness talks.**

## 6. What next?

This year we have done more and reached further than ever before. We intend to continue the momentum that this year has enabled us to build. Next year we intend to reach new audiences. We will promote equal access to education through our schools awareness project and support our partner Usher Kids at their summer camp. We intend to help working age people to access employment, and we will continue our work with ethnic communities. The future is bright!



“I don’t want to be lonely again.”

# 7. Structure, Governance and Management

## Legal status and Group

Deafblind UK is a registered charity (Registration No. 802976) and company limited by guarantee and is governed by its Articles of Association. It was founded in 1928 by deafblind people and their carers.

Deafblind UK's Board of Trustees (herein called Directors) have established a group of organisations to support the work of Deafblind UK. These comprise Deafblind UK Trading Limited (Company No. 5082057), About Me Care and Support Limited (Company No. 7945990).



## Statement of Trustees responsibilities

The Trustees are responsible for preparing the Trustees' report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

The law applicable to charities in England & Wales requires the Trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charity and the group and of the incoming resources and application of resources of the charity and the group for that period. In preparing these financial statements, the Trustees are required to:

- Select suitable accounting policies and then apply them consistently observe the methods and principles in the Charities SORP (FRS102)
- Make judgements and estimates that are reasonable and prudent
- State whether applicable accounting standards have been followed, subject to any material departures disclosed and explained in the

financial statements; and subject to any material departures disclosed and explained in the financial statements

- Prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charity will continue in business.

The Trustees are responsible for keeping proper accounting records that disclose with reasonable accuracy at any time the financial position of the charity and enable them to ensure that the financial statements comply with the Charities Act 2011 and applicable accounting regulations. They are also responsible for safeguarding the assets of the charity and the group and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.



“Small shoots of confidence have been growing over the time we have talked... some of that old me has started to come out.”

## Statement of disclosure to auditor

- So far as the Trustees are aware, there is no relevant audit information of which the Charity's auditors are unaware, and
- They have taken all the steps that they ought to have taken as Trustees to make themselves aware of any relevant audit information and to establish that the Charity's auditors are aware of that information.

## How we are managed

The governing body of the Charity is the Board of Trustees. The Board meets quarterly and is supported by the finance sub-group who regularly report back to the Board. Decisions are taken within our quarterly Board meetings with additional scrutiny provided by the finance group, our AGM and through other regular contact with directors where required.

## Finance Group

The Finance Committee was removed from the formal governance structure but the Chairman, Treasurer, CEO and Director of Finance continue to meet to review significant financial proposals such as large capital expenditure decisions and the budget before seeking full Board approval.

## Management team

The day to day management of Deafblind UK is delegated to the Chief Executive and Executive Management Team comprising: Director of Finance and Deputy Chief Executive; Director of Operations; Director of Fundraising and Marketing. The Chief Executive meets regularly with the Chair and the full board to review progress and address any specific operational issues.

## Director recruitment, induction and training

We are committed to ensuring the Board comprises a mix of directors who are deafblind and those who are sighted hearing.

The Directors are responsible for the strategic direction and policy of the

organisation and are elected by voting members. The Board is kept up to date with any major changes in the Charities Act and Charity Commission guidance and best practice. Directors do not receive a salary but may claim out of pocket expenses for attending meetings.

All new Directors follow an agreed robust and detailed Trustee Induction Programme to ensure they fully understand their responsibilities as Trustees.



## Risk Management

The Trustees have a risk management strategy which comprises:

- An annual review of the principal risks and uncertainties the charity faces
- The establishment of policies, systems and procedures to mitigate those risks identified in the annual review
- The implementation of procedures designed to minimise or manage any potential impact on the charity should those risks materialise
- Quarterly risk register reports to the Board.

The primary risk facing the charity is the significant increase to the cost of living. With the likelihood that inflation will rise to over 10% in 2022, this will place substantial pressure on the cost base

of the charity. Increased monitoring and continuous review of all budgeted expenditure has been undertaken to attempt to mitigate this risk.

Attention remains focused on non-financial risks such as safeguarding, retention of key staff and recruitment of support workers for our care and support services. We have embedded a robust process of policies and procedures to successfully comply with the General Data Protection Regulations (GDPR) however impact of legislative changes remain a risk to member and donor growth.

All of the above risks are managed by a risk register which is regularly updated and reviewed quarterly at Board meetings.



## 8. Financial Review

The Deafblind UK accounts for the year ending 31 March 2022 show a surplus of £144,251 (2021: £852,031). Income decreased to £2,711,222 (2021: £3,405,585) which is a decrease of £694,363, or 20%.

Despite a continually changing and challenging financial climate, the charity secured a third consecutive surplus. Income fell when compared to the previous the year, however this is predominantly due to exceptionally strong income receipts to March 2021. Overall donations and legacy income fell by £679,284 from the previous year; a decrease of 31%. This fall is the result of the previous year containing significant one-off covid grants.

Deafblind UK received 56% (2021: 63%) of its income from voluntary sources,

such as trusts and foundations, the Big Lottery Fund, and legacies. As society moves out of the Covid-19 pandemic, it has become even more apparent how valuable our beneficiaries find our services. The need for voluntary income has never been greater.

Income from charitable activities fell by 9% to £1,045,105 (2021: £1,148,854). Supporting our vulnerable customers throughout the pandemic has been our primary objective and despite a slight fall in income, we were able to deliver over 90% of all contracted services.

The trading company opened a second charity shop, as the charity seeks to diversify income streams. As a result, income from the trading company increased by 47% to £90,430 (2021 £61,491).



Overall, expenditure remained broadly constant when compared to the previous year. Total expenditure in the Consolidated Statement of Financial Activities (SOFA) was £2,541,560 (2021: £2,553,554). There continues to be a concerted effort to minimise all expenditure, especially in organisational overheads.

Termination payments for redundancies were also paid during the year, these are detailed in Note 7.

A detailed analysis of income and expenditure is shown in the SOFA on page 20 and in notes 1 to 8 of these accounts. The net assets of the group as shown in the consolidated balance sheet at year end amount to £4,989,054.



“The service is living up above and beyond and more for me.”

## Reserves Policy

The policy for free reserves held by the charity is to have a minimum of three months with desire to hold no more than six months operating costs. This policy was reviewed at the Board Meeting in March 2022 as part of the annual review process. The charity free reserves at the year-end were £882,918, which represents 4.2 months' operating costs. Total funds at the end of the reporting period were, £4,989,054 of which £145,136 were restricted.

## Investment Policy

Deafblind UK employ a professional investment management firm to manage the assets (excluding the direct property) on a discretionary basis in line with the investment policy. The investment manager provides custody of assets. The manager is required to produce a valuation and performance report quarterly. The objective of these investments is to maintain the real value of the assets whilst aiming to generate additional funds to support the charitable objectives.

The Trustees have decided to pursue two strategies for the Charity's combined investments. One portfolio is invested at low risk, the other at medium risk. All investments are subject to Environmental, Social and Governance (ESG) parameters agreed with the Board of Trustees.

Cash reserves are maintained in a spread of interest-bearing deposits with reputable UK based financial institutions which meet our ethical standards.

Deposits are selected which provide the best return available under current market conditions, whilst ensuring sufficient liquidity to provide operating capital and to cover capital requirements. The policy and portfolio of deposits are regularly kept under review by the Board.

**Approved by the Trustees on 22nd June 2022.**



**R Cullen, Company Secretary**



# 9. Independent Auditor's Report

## Opinion

We have audited the financial statements of Deafblind UK (the 'parent charitable company') and its subsidiaries (the 'group') for the year ended 31 March 2022 which comprise consolidated statement of financial activities, consolidated balance sheet, charity balance sheet, group cash flow statements and notes to the financial statements, including significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102, the Financial Reporting Standard applicable in the UK and Republic of Ireland (United Kingdom Generally Accepted Accounting Practice).

In our opinion the financial statements:

- give a true and fair view of the state of the affairs of the group and the parent charitable company as at 31 March 2022 and of the group's incoming resources and application of resources,

including its income and expenditure, for the year then ended;

- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

## Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the group and parent charitable company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have

obtained is sufficient and appropriate to provide a basis for our opinion.

## Conclusions relating to going concern

In auditing the financial statements, we have concluded that the trustees' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the group or the parent charitable company's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

Our responsibilities and the responsibilities of the trustees with respect to going concern are described in the relevant sections of this report.

## Other information

The trustees are responsible for the other information. The other information

comprises the information included in the annual report, other than the financial statements and our auditor's report thereon. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

Our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the course of the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether this gives rise to a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information; we are required to report that fact.

We have nothing to report in this regard.

### **Other matters prescribed by the Companies Act 2006**

In our opinion, based on the work undertaken in the course of the audit:

- the information given in the Trustees' Annual Report which includes the Directors' Report for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the Trustees' Annual Report which includes the Directors' Report has been prepared in accordance with applicable legal requirements.

### **Matters on which we are required to report by exception**

In the light of the knowledge and understanding of the group and the parent charitable company and their environment obtained in the course of the audit, we have not identified material misstatements in the Trustees' Annual Report.

We have nothing to report in respect of the following matters where the Companies Act 2006 require us to report to you if, in our opinion:

- adequate accounting records have

not been kept by the parent charitable company, or returns adequate for our audit have not been received from branches not visited by us; or

- the parent charitable company financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of trustees' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit. ;or
- the trustees were not entitled to prepare the financial statements in accordance with the small companies regime and to take advantage of the small companies exemption in preparing the Trustees' Annual Report.

### **Responsibilities of trustees**

As explained more fully in the Statement of Trustees' Responsibilities set out on page 14, the trustees (who are also the directors of the parent charitable company for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the

trustees determine is necessary to enable the preparation of the financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the group and the parent charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the group or the parent charitable company or to cease operations, or have no realistic alternative but to do so.

### **Auditor's responsibilities for the audit of the financial statements**

We have been appointed as auditors under the Companies Act 2006 and report in accordance with regulations made under that Act.

Our objectives are to obtain reasonable assurance about whether the group and parent financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our

opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The specific procedures for this engagement and the extent to which these are capable of detecting irregularities, including fraud are detailed below.

### **Identifying and assessing risks related to irregularities:**

We assessed the susceptibility of the group and parent charitable company's financial statements to material misstatement and how fraud might occur, including through discussions with the

trustees, discussions within our audit team planning meeting, updating our record of internal controls and ensuring these controls operated as intended. We evaluated possible incentives and opportunities for fraudulent manipulation of the financial statements. We identified laws and regulations that are of significance in the context of the group and parent charitable company by discussions with trustees and updating our understanding of the sector in which the group and parent charitable company operate.

Laws and regulations of direct significance in the context of the group and parent charitable company include The Companies Act 2006 and guidance issued by the Charity Commission for England and Wales.

### **Audit response to risks identified:**

We considered the extent of compliance with these laws and regulations as part of our audit procedures on the related financial statement items including a review of financial statement disclosures. We reviewed the parent charitable company's records of breaches of laws and regulations, minutes of meetings

and correspondence with relevant authorities to identify potential material misstatements arising. We discussed the parent charitable company's policies and procedures for compliance with laws and regulations with members of management responsible for compliance. During the planning meeting with the audit team, the engagement partner drew attention to the key areas which might involve non-compliance with laws and regulations or fraud. We enquired of management whether they were aware of any instances of non-compliance with laws and regulations or knowledge of any actual, suspected or alleged fraud. We addressed the risk of fraud through management override of controls by testing the appropriateness of journal entries and identifying any significant transactions that were unusual or outside the normal course of business. We assessed whether judgements made in making accounting estimates gave rise to a possible indication of management bias. At the completion stage of the audit, the engagement partner's review included ensuring that the team had approached their work with appropriate

professional scepticism and thus the capacity to identify non-compliance with laws and regulations and fraud.

There are inherent limitations in the audit procedures described above and the further removed non-compliance with laws and regulations is from the events and transactions reflected in the financial statements, the less likely we would become aware of it. Also, the risk of not detecting a material misstatement due to fraud is higher than the risk of not detecting one resulting from error, as fraud may involve deliberate concealment by, for example, forgery or intentional misrepresentations, or through collusion.

A further description of our responsibilities is available on the Financial Reporting Council's website at: [www.frc.org.uk/auditorsresponsibilities](http://www.frc.org.uk/auditorsresponsibilities). This description forms part of our auditor's report.

### Use of our report

This report is made solely to the parent charitable company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that

we might state to the parent charitable company's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the parent charitable company and the parent charitable company's members as a body, for our audit work, for this report, or for the opinions we have formed.

**Jane Hill** (Senior Statutory Auditor)  
for and on behalf of Saffery  
Champness LLP

Chartered Accountants Westpoint  
Lynch Wood, Peterborough  
Cambridgeshire PE2 6FZ  
Statutory Auditors: .....  
Date: .....

Saffery Champness LLP is eligible to act as an auditor in terms of section 1212 of the Companies Act 2006

## Statement of Financial Activities 2021–22

	Notes	Unrestricted funds £	Restricted funds £	Total funds 2022 £	Total funds 2021 £
<b>Income from:</b>					
Donations and legacies					
Legacies		707,410	-	707,410	661,325
Grants and trusts	1	12,645	638,561	656,206	1,304,328
Other donations		128,764	5,000	128,764	206,011
		<u>848,819</u>	<u>643,561</u>	<u>1,492,380</u>	<u>2,171,664</u>
<b>Other trading activities</b>					
Commercial trading operations		90,430	-	90,430	61,491
Fundraising income		20,287	-	20,287	10,622
Non-charitable trading		59,401	-	59,401	11,606
		<u>170,118</u>	<u>-</u>	<u>170,118</u>	<u>83,719</u>
<b>Charitable activities</b>					
Contracted services	3	812,455	-	812,455	904,504
Income from property	3	232,650	-	232,650	244,350
	3	<u>1,045,105</u>	<u>-</u>	<u>1,045,105</u>	<u>1,148,854</u>
Investment income	2	36,152	-	2,500	1,348
<b>Total income</b>		<u>2,100,194</u>	<u>643,561</u>	<u>2,710,103</u>	<u>3,405,585</u>
<b>Expenditure on:</b>					
<b>Raising funds</b>					
Fundraising costs	5	268,021	-	268,021	293,914
Commercial trading operations		128,190	-	128,190	156,585
Charitable activities	6	1,477,279	668,070	2,145,349	2,103,055
<b>Total expenditure</b>		<u>1,873,490</u>	<u>668,070</u>	<u>2,541,560</u>	<u>2,553,554</u>
Gains/(losses) on investments		(57,944)	-	(57,944)	-
Net income/(expenditure) and net movement in funds for the year		168,761	(24,510)	144,251	852,031
Transfers between funds		-	-	-	-
Total funds brought forward		<u>4,675,158</u>	<u>169,645</u>	<u>4,844,803</u>	<u>3,992,772</u>
Total funds carried forward		<u>4,843,918</u>	<u>145,136</u>	<u>4,989,054</u>	<u>4,844,803</u>

The Consolidated statement of financial activities includes all gains and losses in the year and therefore a statement of total recognised gains and losses has not been prepared.

All of the above amounts relate to continuing activities. Commercial trading income includes £nil (2021: £nil) of income from discontinued operations.

Comparative figures are included in notes 21 and 22.

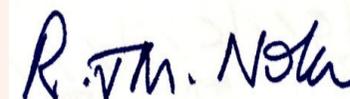
As permitted by section 408 of the Companies Act 2006, the parent Charity's Statement of Financial Activities has not been included in these financial statements. The parent Charity's total incoming resources for the year were £2,620,788 (2021: £3,322,968). The net surplus/(deficit) for the year for the Charity was £182,007 (2021: £925,999).

The accounting policies and notes on pages 17 to 53 form part of these financial statements.

## Deafblind UK Group balance sheet 2021–22

		2022		2021	
	Note	£	£	£	£
<b>Fixed assets</b>					
Tangible assets	9	-	491,000	-	496,639
Investments	10	-	2,962,242	-	-
<b>Current assets</b>					
Debtors	11	249,108	-	353,101	-
Cash at bank and in hand		1,728,078	-	4,468,103	-
		<u>1,977,186</u>	-	<u>4,821,204</u>	-
<b>Creditors: amounts falling due within one year</b>	12	(441,374)	-	(473,040)	-
<b>Net current assets</b>		-	<u>1,535,812</u>	-	<u>4,348,164</u>
<b>Total assets less current liabilities</b>		-	4,989,054	-	4,844,803
<b>Net assets</b>		-	<u>4,989,054</u>	-	<u>4,844,803</u>
<b>Funds of the group</b>					
Restricted funds	13	-	145,135	-	169,645
Unrestricted funds	14	-	4,843,919	-	4,675,158
<b>Total funds</b>			<u>4,989,054</u>		<u>4,844,803</u>

These financial statements were approved and authorised for issue by the Trustees on the 22nd June 2022 and signed on their behalf by:



R Nolan (Chair) **Trustee**

**Company Registration No.  
02426281**

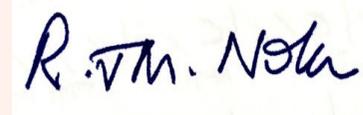
**Charity No. 802976**

The accounting policies and notes on pages 17 to 53 form part of these financial statements.

## Deafblind UK Charity balance sheet 2021-22

	Note	2022		2021	
		£	£	£	£
<b>Fixed assets</b>					
Tangible assets	9		459,217		484,386
Investments	10		2,962,252		10
			<u>3,421,469</u>		<u>484,396</u>
<b>Current assets</b>					
Debtors	11	404,467		485,365	
Cash at bank and in hand		<u>1,716,454</u>		<u>4,407,887</u>	
		2,120,921		4,893,252	
<b>Creditors: amounts falling due within one year</b>	12	<u>(427,776)</u>		<u>(452,327)</u>	
<b>Net current assets</b>			<u>1,693,145</u>		<u>4,440,925</u>
<b>Total assets less current liabilities</b>			5,114,614		4,925,321
<b>Net assets</b>			<u>5,114,614</u>		<u>4,925,321</u>
<b>Funds of the Charity</b>					
Restricted funds	13		145,136		169,646
Unrestricted funds	14		<u>4,969,478</u>		<u>4,755,675</u>
<b>Total funds</b>			<u>5,114,614</u>		<u>4,925,321</u>

As permitted by Section 408 of the Companies Act 2006, the parent Charity's Statement of financial activities has not been included in these financial statements. The unconsolidated figure for the net expenditure of the charity, including donations from the subsidiaries, would have been £182,007 (2021: net income of £925,999). Details concerning the subsidiary companies, along with their results and financial position are set out in note 4. These financial statements were approved and authorised for issue by the Trustees on the 22nd June 2022 and signed on their behalf by:



R Nolan (Chair) **Trustee**

**Company Registration No. 02426281. Charity No. 802976** The accounting policies and notes on pages 17 to 53 form part of these financial statements.

## Group Cash flow 2021–22

	2022		2021	
	£	£	£	£
<b>Net cash used in operating activities</b>		329,449		1,078,528
<b>Cashflows from investing activities</b>				
Interest received	3,619	-	1,348	-
Proceeds from sale of fixed assets	-	-	2,563,000	-
Purchase of Investment Portfolio	(3,000,000)	-	-	-
Purchase of plant and equipment	(73,093)	-	(55,344)	-
Net cash (used in)/provided by investing activities		(3,069,474)		2,509,004
<b>Change in cash in the year</b>		(2,740,025)		3,587,532
Cash at the beginning of the year		4,468,103		880,571
Cash at the end of the year		1,728,078		4,468,103
<b>Reconciliation of net income/expenditure to net cash flow from operating activities</b>				
Net income/(expenditure) for the year		144,251		852,031
Interest received		(3,619)		(1,348)
Profit on disposal		-		(114,121)
Change in value of Investment Portfolio		37,758		-
Depreciation		78,732		125,685
Decrease/(increase) in debtors		103,993		109,064
Increase/(decrease) in creditors		(31,666)		107,216
Net cash used in operating activities		329,449		1,078,527
<b>Analysis of cash</b>		<b>2022</b>		<b>2021</b>
		£		£
Cash in hand		1,728,078		4,468,103

## Analysis of changes in debt

Analysis of changes in debt	31 Mar 2021	Cashflows	Acquisition/ Disposal of subsidiaries	New finance leases	Fair value movements	Foreign exchange movements	Other non-cash changes	31 Mar 2022
Cash	4,468,103	- 2,740,025	-	-	-	-	-	1,728,078
<b>Total</b>	<b>4,468,103</b>	<b>- 2,740,025</b>	-	-	-	-	-	<b>1,728,078</b>

The accounting policies and notes on pages 17 to 53 form part of these financial statements.

## Charity information

Deafblind UK is a Charity domiciled and incorporated in England and Wales.

The registered office is:

The National Centre for Deafblindness,  
Paston Ridings, Peterborough,  
PE4 7UP.



## Basis of accounting

The financial statements have been prepared under the historic cost convention and in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2015) – (Charities SORP (FRS 102) Second Edition effective 1 October 2019), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and the Companies Act 2006.

The financial statements are prepared in sterling, which is the functional currency of the Charity. Monetary amounts in these financial statements are rounded to the nearest £.

Deafblind UK is a charitable company domiciled and registered in England. The principal accounting policies adopted in the preparation of the Financial Statement are set out below.

Deafblind UK meets the definition of a public benefit entity under FRS 102. Assets and liabilities are initially recognised at historic cost or transaction value unless otherwise stated in the relevant accounting policy note.

## Basis of consolidation

The group financial statements consolidate the financial statements of the Charity and its subsidiaries for the year ended 31 March 2022. The statement of financial activities (SOFA) and the balance sheet consolidate the financial statements on a line by line basis where appropriate.

## Going concern

At the time of approving the financial statements, the Trustees have a reasonable expectation that the Charity has adequate resources to continue in operational existence for the foreseeable future. There remains some negative impacts of Covid-19, however the Trustees have placed significant scrutiny in this area and are confident that the charity have the necessary resources to continue to deliver services to our members. Thus the Trustees continue to adopt the going concern basis of accounting in preparing the financial statements.

## Fixed assets

All fixed assets are initially recorded at cost. Generally, expenditure over £1,000 of a capital nature is capitalised at cost as fixed assets within the relevant fund.

## Depreciation

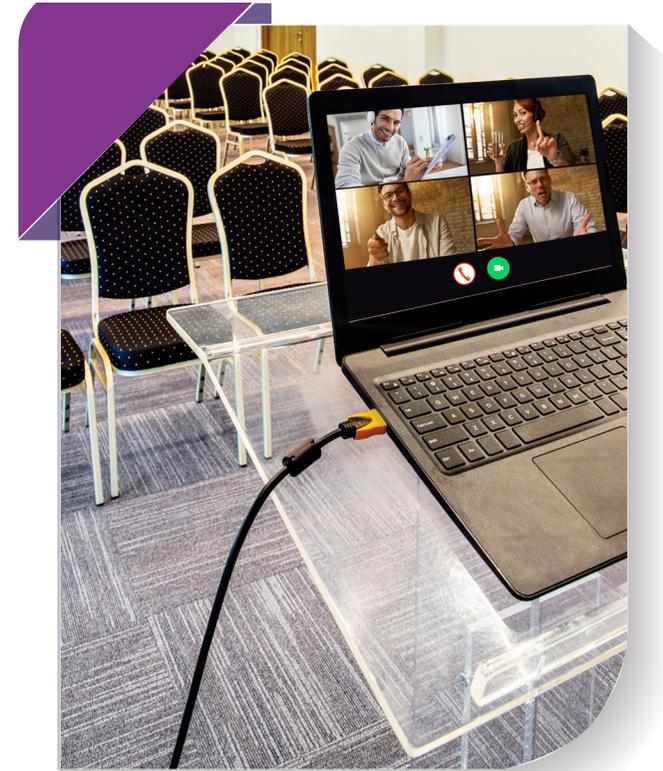
Depreciation is calculated so as to write off the cost of an asset, less its estimated residual value, over the useful economic life of that as follows:

Freehold property      2%–10%  
straight line

Equipment 10%–33% straight line &  
reducing balance

Caravans 15–20% straight line

Given the long period over which the freehold buildings are depreciated they are also subject to an annual impairment review by the Trustees.



## Impairment of fixed assets

At each reporting end date, the Charity reviews the carrying amounts of its tangible assets to determine whether there is any indication that those assets have suffered an impairment loss. If any such indication exists, the recoverable amount of the asset is estimated in order to determine the extent of the impairment loss (if any). Where it is not possible to estimate the recoverable amount of an individual asset, the Charity estimates the recoverable amount of the cash-generating unit to which the asset belongs.

Recoverable amount is the higher of fair value less costs to sell and value in use. In assessing value in use, the estimated future cash flows are discounted to their present value using a discount rate that reflects current market assessments of the time, value of money and the risks specific to the asset for which the estimates of future cash flows have not been adjusted.

If the recoverable amount of an asset (or cash-generating unit) is estimated to be less than its carrying amount, the carrying amount of the asset (or cash-generating unit) is reduced to its

recoverable amount. An impairment loss is recognised immediately in profit or loss, unless the relevant asset is carried at a revalued amount, in which case the impairment loss is treated as a revaluation decrease.

Recognised impairment losses are reversed if, and only if, the reasons for the impairment loss have ceased to apply. Where an impairment loss subsequently reverses, the carrying amount of the asset (or cash-generating unit) is increased to the revised estimate of its recoverable amount, but so that the increased carrying amount does not exceed the carrying amount that would have been determined had no impairment loss been recognised for the asset (or cash-generating unit) prior years. A reversal of an impairment loss is recognised immediately in the statement of financial activities, unless the relevant asset is carried in at a revalued amount, in which case the reversal of the impairment loss is treated as a revaluation increase.

## Investment Accounting Policy

Investments are stated at market value. Changes in the market value of fixed asset investments are taken to the Statement of Financial Activities as unrealised gains and losses. Unrealised gains and losses are calculated as the difference between the market value at the year end and the carrying value.

Realised gains and losses on the disposal of investments are calculated as the difference between sales proceeds and the opening market value or the purchase cost if brought in this financial year.

### Stocks

Stocks are valued at the lower of cost and net realisable value, after making due allowance for obsolete and slow-moving items.

### Operating lease agreements

Rentals applicable to operating leases where substantially all of the benefits and risks of ownership remain with the lessor are charged against profits on a straight-line basis over the period of the lease.

## **Pension costs**

The Charity operates a defined contribution pension scheme for employees. The assets of the scheme are held separately from those of the Charity. The annual contributions payable are charged to the statement of financial activities.

## **Funds**

If monies are given for a specific purpose, this income and related expenditure is treated as restricted. Monies are also held as designated funds as per Note 13. If the income is for general use, it is included as unrestricted and may be expended at the discretion of the Trustees in furtherance of the objects of the Charity.

## **Income**

Income from donations and legacies are recognised in the appropriate fund as follows:

### **Legacies**

Legacies are included in income when received, or if before receipt it becomes more likely than not that the Charity is entitled to the income, the legacy will be received, and the value can be determined with reasonable probability.

## **Donations**

Donations under gift aid together with the associated income tax recovery are recognised as income when the donation is received.

### **Income from other trading activities includes:**

Sales in the Charity Shop is recognised as income as soon as the event has taken place.

Fees and charges and support work income, exclusive of VAT, are included in the period which they relate to.

### **Investment income includes:**

#### **Rental income**

Deafblind UK receives rental income from renting accommodation at 18 Rainbow Court, Paston Ridings, Peterborough, PE4 7UP, to deafblind people. It is recognised as income in the period to which the income relates.

### **Income from charitable activities includes:**

Fees and charges and support work income, exclusive of VAT, are included in the period which they relate to.

#### **Other income**

All other income, exclusive of VAT, is recorded in the period that it relates to.

#### **Branch income**

The results of the branches of the Charity are consolidated in the accounts.

### **Expenditure and irrecoverable VAT**

All expenditure is accounted for on an accruals basis and is recognised when there is a legal or constructive obligation to pay. The costs of operating the Charity have been split between costs of raising funds, charitable expenditure and support costs.

Support costs include an apportionment to fundraising and direct charitable activities, and have been allocated based on staff numbers. Irrecoverable VAT is charged against the category of expenditure for which it was incurred.

## Financial instruments

The group only has financial assets and financial liabilities of a kind that qualify as basic financial instruments. Basic instruments are initially recognised at transaction value and subsequently measured at their settlement value.

## Debtors

Trade and other debtors are recognised at the settlement amount due after any trade discount offered. Prepayments are valued at the amount prepaid net of any trade discounts due.

## Cash

Cash and cash equivalents are basic financial instruments and include cash in hand.

## Creditors

Creditors and provisions are recognised where the Charity has a present obligation resulting from a past event that will probably result in the transfer of funds to a third party and the amount due to settle the obligation can be measured or estimated reliably. Creditors and provisions are normally recognised at their settlement amount after allowing for any trade discounts due.

## Taxation

The Charity is a registered Charity and is not liable to United Kingdom income tax or corporation tax on charitable activities.

## Employee benefits

The costs of short-term employee benefits are recognised as a liability and an expense, unless those costs are required to be recognised as part of the cost of stock or fixed assets.

The cost of any unused holiday entitlement is recognised in the period in which the employee's services are received.

Termination benefits are recognised immediately as an expense when the Charity is demonstrably committed to terminate the employment of an employee or to provide termination benefits.

## Retirement benefits

Payments to defined contribution retirement benefit schemes are charged as an expense as they fall due.

## Critical accounting estimates and areas of judgement

Estimates and judgement are continually evaluated and are based on historical experience and other factors, including expectations of future events that are believed to be reasonable under the circumstances.

## Critical accounting estimates and assumptions

The group make estimates and assumptions concerning the future. The resulting accounting estimates and assumptions will, by definition, seldom equal the related actual results. There are no estimates and assumptions that are considered to have a significant risk of causing a material adjustment to the carrying amounts of assets and liabilities within the next financial year.

# Notes to the Accounts



## 1. Income from grants and trusts 2021–22

	Unrestricted funds £	Restricted funds £	Total funds 2022 £	Total funds 2021 £
<b>Grants and donations including</b>				
Specific appeals	3,000	541,951	544,951	862,107
Big Lottery Fund	-	96,610	96,610	330,399
Furlough Scheme Income	-	14,645	14,645	111,822
	3,000	653,206	656,206	1,304,328

## Income from grants and trusts 2020–21

	Unrestricted funds £	Restricted funds £	Total funds 2022 £	Total funds 2021 £
<b>Grants and donations including</b>				
Specific appeals	230,014	632,093	862,107	481,924
Big Lottery Fund	113,426	216,973	330,399	381,092
Furlough Scheme Income	111,822	-	111,822	-
	455,262	849,066	1,304,328	863,016

### We would like to give our sincere thanks to:

The National Lottery Community Fund (Northern Ireland) towards our 'Out of the Shadows' project to support older deafblind people across Northern Ireland.

ECL – Essex Sensory Community Grant towards the provision of an Outreach Service for deafblind people across Essex.

### Also received with thanks, donations from:

- Inman Charity
- Royal Naval Benevolent Fund
- Eveson Charitable Trust
- Zochonis Charitable Trust
- M&C Trust
- ABF The Soldiers' Charity
- John James Bristol Foundation
- The James Tudor Foundation
- Vision Foundation
- The Hadrian Trust
- The Box Power Foundation
- The Forrester Family Trust
- Warwickshire Masonic Charitable Association Ltd
- North East Essex Community 360 Hyperlocal Fund
- Constance Travis Charitable Trust
- Cambridgeshire Community Foundation
- The Masonic Charitable Foundation
- ScottishPower Foundation
- Murphy-Neumann Charity Company Limited
- The Hospital Saturday Fund Charitable Trust.

## 2. Investment income

	Unrestricted funds £	Restricted funds £	Total funds 2022 £	Total funds 2021 £
Income from portfolio	32,533	-	32,533	
Bank interest received	3,619	-	3,619	1,348
	<u>36,152</u>		<u>36,152</u>	<u>1,348</u>

## 3. Income from charitable activities

	Unrestricted funds £	Restricted funds £	Total funds 2022 £	Total funds 2021 £
<b>Contracted services</b>		-		
Fees, charges and support work	812,455	-	812,455	904,504
Income from property	232,650	-	232,650	244,350
	<u>1,045,105</u>		<u>1,045,105</u>	<u>1,148,854</u>

## 4. Income from subsidiary's trading activities

	About Me Care and Support Limited		Deafblind UK Trading Limited	
	2022 £	2021 £	2022 £	2021 £
<b>Turnover</b>	-	-	90,430	61,491
Cost of sales	-	-	-	4,584
	-	-	90,430	66,075
Administrative expenses	-	-	(135,578)	(180,909)
Other operating income	-	-	-	42,114
<b>Operating (loss)/ Profit before Taxation</b>	-	-	(45,048)	(72,720)
Interest receivable	-	-	4	12
Corporation tax Payable	-	-	-	-
<b>Retained profit</b>	-	-	(45,044)	(72,708)
Paid up shares capital	-	-	2	2
<b>Net liabilities/ assets</b>	-	-	-	-

£nil (2021: £nil) was gifted by the subsidiaries to the charity in the year.

The figures in the above table are inclusive of any intra-group transactions. In the statement of financial activity on page 20, intra-group transactions are netted against each other.

The following companies are wholly owned trading subsidiaries of the Charity:

Deafblind UK Trading Limited (company number 05082057), a company established to provide conference facilities, provide transcription service and to sell merchandise on behalf of the charity.

About Me Care & Support Limited – dormant (company number 07945990), a company working with people who have a sensory impairment to provide personalised, community-inclusive care and support solutions. About Me Care & Support Limited re-merged with Deafblind UK on April 1st 2019, having separated the operations in July 2012.

Ultimately the activities are undertaken with a view to raising funds for Deafblind UK.

Their results for the year, as extracted from the audited financial statements, are summarised on this page.

## 5. Fundraising costs

	Unrestricted funds £	Restricted funds £	Total funds 2022 £	Total funds 2021 £
Fundraising and publicity costs including salaries and consultancy	265,365	-	265,365	286,879
Postage and stationery	2,656	-	2,656	7,035
	<u>268,021</u>	<u>-</u>	<u>268,021</u>	<u>293,914</u>



## 6. Charitable activities

	Direct charitable £	Support costs £	Total funds 2022 £	Total funds 2021 £
<b>Direct charitable expenditure</b>				
Care & Support Operations	837,217	253,775	1,090,992	1,101,263
Governance	124,977	37,883	162,860	16,137
Community services	35,292	10,698	45,990	406,420
National Services	244,603	74,143	318,746	270,934
Rainbow Court	290,604	88,088	378,692	147,114
Information and Communications Technology	113,627	34,442	148,069	161,187
	<u>1,646,320</u>	<u>499,029</u>	<u>2,145,349</u>	<u>2,103,055</u>

	2022 £	2021 £
Wages and salaries, including staff training	1,658,109	1,752,570
Office running costs	224,817	258,767
IT costs	120,571	88,407
Travel and subsistence costs	43,025	26,515
Insurances	8,305	10,300
Deafblind Club costs	2,464	872
Interpreting costs	12,530	-
Depreciation and loss on disposal of tangible fixed assets	62,433	(25,198)
Bad debt expenses	(2,585)	(19,478)
Audit and accountancy	15,680	10,300
	<u>2,145,349</u>	<u>2,103,055</u>

Support costs are allocated directly between activities based on total costs incurred. The movement on restricted funds in respect of charitable activities is detailed note 13.

- **Care & Support:** This is the total of all contracted services Deafblind UK provide across the country
- **Community Services:** This is the total of all charitable services Deafblind UK provide in the community across the country
- **National Services:** This is the total of all charitable services centrally provided by Deafblind UK to support members across the country
- **Rainbow Court:** This is an independent living facility in Peterborough that supports people with deafblindness to live in their own accommodation
- **Information and Communications Technology:** To provide specialist computer equipment and training for people with deafblindness, either at Deafblind UK or in their home.

## 7. Staff costs

### The aggregate payroll costs were

	2022 £	2021 £
Wages and salaries	1,781,947	1,841,508
Social security costs	137,488	136,948
Pension costs	44,254	43,747
Termination payments	2,022	22,935
	1,965,711	2,045,138

### Number of employees with total employee costs over £60,000:

	2022 £	2021 £
£80,001 - £90,000	1	1
£60,001 - £70,000	3	1

### Particulars of employees

#### The average number of staff employed by the group during the financial year amounted to:

	2022 Number	2021 Number
Finance administrative and support	12	14
Care and support	54	62
Fundraising	11	12
Community service	22	21
	99	109

Pension contributions in relation to this employee amounted to £15,145 (2021: £8,946) in the year.

£56 has been reimbursed to Trustees during the year (2021: £nil). This related to travel costs, guides and interpreting costs. One Trustee received reimbursements (2021: 0).

The key management personnel of the parent charity, Deafblind UK, are also responsible for the management of the wholly owned subsidiaries Deafblind UK Trading Limited and About Me Care & Support Limited. They comprise of the Trustees (who are not remunerated in their role), and members of the executive team. The total employee benefits for both of these were £297,657 (2021: £291,647).

Included in termination payments are non-contractual payments of £0 (2021: £0).

Trustees did not receive remuneration in 2022 or 2021.

## 8. Net income/(expenditure)

Net income/(expenditure) is stated after charging/(crediting)

	<b>2022</b>	<b>2021</b>
	<b>£</b>	<b>£</b>
Depreciation of tangible fixed asset – owned	78,732	125,685
Profit on disposal	-	(112,121)
Auditors' remuneration:		
• statutory audit of parent and consolidated accounts	13,140	11,400
• statutory audit of subsidiaries	2,850	2,650
• other services	1,770	2,490

## 9. Tangible fixed assets – Group

	Freehold Property £	Equipment £	Total £
<b>Cost</b>			
At 1 April 2021	673,495	293,241	966,736
Additions	29,828	43,265	73,093
Disposals	-	-	-
<b>At 31 March 2022</b>	<u>703,323</u>	<u>336,506</u>	<u>1,039,829</u>
<b>Depreciation</b>			
At 1 April 2021	283,002	187,096	470,098
Charge for the year	8,063	70,669	78,732
Eliminated on disposal	-	-	-
<b>At 31 March 2022</b>	<u>291,065</u>	<u>257,765</u>	<u>548,830</u>
<b>Net book value</b>			
<b>At 31 March 2022</b>	<u>412,258</u>	<u>78,741</u>	<u>490,999</u>
<b>At 1 April 2021</b>	<u>390,493</u>	<u>106,145</u>	<u>496,638</u>

## 9. Tangible fixed assets (continued) – Charity

	Freehold Property £	Equipment £	Total £
<b>Cost</b>			
At 1 April 2021	673,495	263,272	936,767
Additions	29,828	7,436	37,264
Disposals	-	-	-
<b>At 31 March 2022</b>	<u>703,323</u>	<u>270,708</u>	<u>974,031</u>
<b>Depreciation</b>			
At 1 April 2021	283,002	169,379	452,381
Charge for the year	8,063	54,370	62,433
Eliminated on disposal	-	-	-
<b>At 31 March 2022</b>	<u>291,065</u>	<u>223,749</u>	<u>514,814</u>
<b>Net book value</b>			
<b>At 31 March 2022</b>	<u>412,258</u>	<u>46,959</u>	<u>459,217</u>
<b>At 31 March 2021</b>	<u>390,493</u>	<u>93,893</u>	<u>484,386</u>

All fixed assets are held for charitable purposes.

The annual impairment review by the Trustees has assessed the value of the freehold buildings and the Trustees are confident that the asset value in the balance sheet is representative of a fair value in the marketplace.

## 10. Investments

### Group

Fixed asset investments comprise of listed investments

	2022 £	2021 £
Additions	2,991,544	-
Disposals at carrying value (market value)	(164,418)	-
Unrealised gain / (loss)	(56,825)	-
Realised gain / (loss)	(1,119)	-
Investments	2,769,182	-
Cash held at brokers	193,060	-
Total Fund	2,962,242	-

### Charity

	2022 £	2021 £
<b>Listed Investments</b>		
Additions	2,991,544	-
Disposals at carrying value (market value)	(164,418)	-
Unrealised gain / (loss)	(56,825)	-
Realised gain / (loss)	(1,119)	-
Investments	2,769,182	-
Cash held at brokers	193,060	-
Total Fund	2,962,242	-
<b>Shares in Subsidiary Companies at cost</b>	10	10
<b>Total Value of Investments</b>	2,962,252	10

Fixed asset investments comprise of listed investments, and shares held in 100% owned subsidiaries. The subsidiary companies are Deafblind UK Trading Limited and About Me Care and Support Limited, both are incorporated in the United Kingdom.

## 11. Debtors

### Group

	2022	2021
	£	£
Trade debtors	55,261	62,915
Other debtors	187,477	287,390
Prepayments	6,370	2,790
	<u>249,108</u>	<u>353,095</u>

### Charity

	2022	2021
	£	£
Trade debtors	55,261	63,754
Amounts owed by group undertakings	155,359	131,423
Prepayments	6,370	2,790
Other debtors	187,477	287,398
	<u>404,467</u>	<u>485,365</u>



## 12. Creditors

Amounts falling due within one year.

### Group

	2022	2021
	£	£
Trade creditors	67,145	83,056
Taxation and social security	22,170	24,326
Other creditors	94,503	60,382
Accruals	257,556	305,276
	<u>441,374</u>	<u>473,040</u>

### Charity

	2022	2021
	£	£
Trade creditors	60,009	83,055
Taxation and social security	25,326	25,727
Other creditors	93,468	60,382
Accruals	248,973	283,163
	<u>427,776</u>	<u>452,327</u>

## 13. Restricted Funds 2021–2022

### Group and Charity Movement in resources

	Balance at 31-Mar-21	Income	Expenditure	Transfer	Balance at 31-Mar-22
	£	£	£	£	£
Digital Inclusion	-	1,150	1,150	-	-
Merseyside & Manchester Outreach	-	15,000	15,000	-	-
The National Lottery Community Fund - Out of the Shadows (Northern Ireland)	10,336	96,610	101,398	-	5,548
North Wales Project	-	250	250	-	-
Essex Outreach	-	47,087	47,087	-	-
Caravan & Respite Breaks	-	16,000	16,000	-	-
National Services	-	231,919	231,919	-	-
Bristol Outreach	-	10,000	10,000	-	-
Helpline (Service)	38,431	8,280	46,711	-	-
Wellbeing & Emotional Support	48,994	-	48,994	-	-
Veterans Appeal	19,475	33,000	52,475	-	-
Clinicans Project	9,805	-	9,805	-	-
Volunteer Programme	6,978	150	7,128	-	-
Cambridgeshire Outreach Appeal	8,057	-	8,057	-	-
E-Learning Appeal	12,570	26,000	38,570	-	-
Mental Health Appeal	15,000	-	15,000	-	-
Virtual Groups Appeal	-	5,000	5,000	-	-
EDI Appeal	-	50,000	6,081	-	43,919
Access to Work Appeal	-	39,935	-	-	39,935
Youth Project Appeal	-	11,125	-	-	11,125
Carers Project	-	7,446	7,446	-	-
Education Project	-	44,609	-	-	44,609
<b>Restricted funds</b>	<b>169,646</b>	<b>643,561</b>	<b>668,071</b>	<b>-</b>	<b>145,136</b>

## 13. Restricted Funds 2020–2021

### Group and Charity Movement in resources

	Balance at 31-Mar-20	Income	Expenditure	Transfer	Balance at 31-Mar-21
	£	£	£	£	£
The National Lottery Community Fund – Companions (England)	41,375	80,273	121,648	-	-
Digital Inclusion	19,136	9,284	28,420	-	-
Rainbow Court Paths and Handrails	17,765	-	-	17,765	-
Merseyside & Manchester	9,877	10,000	19,877	-	-
West Midlands Outreach	5,358	8,000	13,358	-	-
East Anglia Outreach	3,097	10,000	13,097	-	-
The National Lottery Community Fund – Out of the Shadows (Northern Ireland)	2,916	136,700	129,281	-	10,335
North Wales Project	1,430	-	1,430	-	-
Essex Outreach	-	37,500	37,500	-	-
Other Appeals	-	12,050	12,050	-	-
Caravan & Respite Breaks	-	9,000	9,000	-	-
National Services	-	7,031	7,031	-	-
Bristol Outreach	-	5,000	5,000	-	-
Yorkshire Outreach	-	2,000	2,000	-	-
Helpline (Service)	-	118,412	79,981	-	38,431
Covid 19 – Emergency Funding	-	106,853	106,853	-	-
Wellbeing & Emotional Support	-	85,544	36,550	-	48,994
Veterans Appeal	-	59,600	40,125	-	19,475
Clinicians Project	-	49,387	39,582	-	9,805
Volunteer Programme	-	39,637	32,659	-	6,978
Cambridgeshire Outreach Appeal	-	25,000	16,943	-	8,057
E-Learning Appeal	-	18,200	5,630	-	12,570
Mental Health Appeal	-	15,000	-	-	15,000
Braille Printer	-	4,595	-	4,595	-
<b>Restricted funds</b>	<b>100,954</b>	<b>849,066</b>	<b>758,015</b>	<b>22,360</b>	<b>169,645</b>

### Restricted Funds

#### The National Lottery Community Fund – Out of the Shadows (N. Ireland):

Big Lottery Fund Grant (under the Reaching Communities fund) for supporting deafblind people across Northern Ireland.

#### Caravan and Respite Breaks:

Facilities subsidised caravan respite breaks for deafblind people, and their families and carers.

**National Services:** Supporting information, advice, caseworker and volunteer services for deafblind members, carers and others working with deafblind people.

**Digital Inclusion:** Raising awareness of digital inclusion for deafblind people with opportunity to try out accessibility features of technology, supported by volunteers

**Various Outreach funds:** Funds to support staff and volunteers working with deafblind people in their homes and communities and the provision of Peer Support groups in North Wales, London, Yorkshire, Essex, Manchester & Merseyside, East Anglia, West Midlands & Bristol.

## Designated Funds

In addition to the restricted funds above, Trustees have also designated the following funds from unrestricted reserves:

Renovations at Rainbow Court	150,000
Purchase of new holiday accommodation	385,000
Purchase of Minibus	45,000
Unrestricted income project (shops)	90,000
Additional Supported Living Provision	750,000
IT Support Programme	100,000
Research Programme	150,000
Redevelopment of Rainbow Court	1,800,000
<b>Total Designated Funds</b>	<b>3,470,000</b>

## Analysis of Group Reserves:

Restricted Reserves	£ 145,136
Unrestricted Designated Reserves	£ 3,470,000
Unrestricted Fixed Assets	£ 491,000
Unrestricted Free Reserves	£ 882,918
<b>Total Reserves</b>	<b>£ 4,989,054</b>

We reported last year on the sale of the National Centre for Deafblindness building in Hampton, Peterborough in November 2020. The proceeds from the sale have now been designated as per the information on the left. The Board took the decision to invest in long-term, strategic developments, in research and capital expenditure, to underpin the charity moving forward.

## 14. Unrestricted funds 2021–22

### Group

	Movement in resources				Balance at 31-Mar-22 £
	Balance at 31-Mar-21 £	Income £	Expenditure £	Transfer £	
General	4,178,513	2,067,661	(1,820,162)	(73,093)	4,352,919
Other fixed assets	496,639	-	(78,732)	73,093	491,000
Unrestricted funds	<u>4,675,152</u>	<u>2,067,661</u>	<u>(1,898,894)</u>	<u>-</u>	<u>4,843,919</u>

### Charity

	Movement in resources				Balance at 31-Mar-22 £
	Balance at 31-Mar-21 £	Income £	Expenditure £	Transfer £	
General	4,271,289	2,679,407	(2,403,171)	(37,264)	4,510,261
Other fixed assets	484,386	-	(62,433)	37,264	459,217
Unrestricted funds	<u>4,755,675</u>	<u>2,679,407</u>	<u>(2,465,604)</u>	<u>-</u>	<u>4,969,478</u>

## Unrestricted funds 2020-21: Group

	Movement in resources				Balance at 31-Mar-21 £
	Balance at 31-Mar-20 £	Income £	Expenditure £	Transfer £	
General	1,227,704	2,556,519	(1,669,854)	2,064,144	4,178,513
Other fixed assets	2,664,108	-	(125,685)	(2,041,784)	496,639
Unrestricted funds	<u>3,891,812</u>	<u>2,556,519</u>	<u>(1,795,539)</u>	<u>22,360</u>	<u>4,675,152</u>

## Unrestricted funds 2020-21: Charity

	Movement in resources				Balance at 31-Mar-21 £
	Balance at 31-Mar-20 £	Income £	Expenditure £	Transfer £	
General	1,138,218	2,473,902	(1,448,445)	2,107,614	4,271,289
Other fixed assets	2,670,991	-	(101,351)	(2,085,254)	484,386
Unrestricted funds	<u>3,809,209</u>	<u>2,473,902</u>	<u>(1,549,796)</u>	<u>22,360</u>	<u>4,755,675</u>

### Other fixed assets

The other fixed asset fund represents tangible fixed assets held for the charity's use. The expenditure allocated on this fund represents the depreciation charged on these assets in the year, and the transfer represents the net movement relating to additions and disposals in the year.

## 15. Analysis of net assets 2021–22

### Group

	Tangible fixed assets £	Net current assets £	Total £
Restricted funds	-	145,136	145,136
Unrestricted funds	3,453,241	1,390,677	4,843,918
	<u>3,453,241</u>	<u>1,535,813</u>	<u>4,989,054</u>

### Charity

	Tangible fixed assets £	Investments £	Net current assets £	Total £
Restricted	-	-	145,136	145,136
Unrestricted funds	3,421,459	10	1,548,009	4,969,478
	<u>3,421,459</u>	<u>10</u>	<u>1,693,145</u>	<u>5,114,614</u>

## Analysis of net assets 2020–21

### Group

	Tangible fixed assets £	Net current assets £	Total £
Restricted funds	-	169,646	169,645
Unrestricted funds	496,638	4,178,513	4,675,152
	<u>496,638</u>	<u>4,348,159</u>	<u>4,844,797</u>

### Charity

	Tangible fixed assets £	Investments £	Net current assets £	Total £
Restricted	-	-	169,646	169,645
Unrestricted funds	452,381	10	4,303,284	4,755,676
	<u>452,381</u>	<u>10</u>	<u>4,472,930</u>	<u>4,925,321</u>

## 16. Financial instruments

	Group 2022 £	Charity 2022 £	Group 2021 £	Charity 2021 £
<b>Financial assets</b>				
Equity instruments measured at fair value	2,962,242	2,962,252	-	10
Debt instruments measured at Amortised cost	242,738	242,738	350,313	351,152
<b>Financial liabilities</b>				
Measured at amortised cost	183,818	178,803	167,764	169,164

## 17. Related party transaction

At the year end the charity was owed £155,359 (2021: £131,423) by Deafblind UK Trading Limited, a wholly owned subsidiary of Deafblind UK. During the year the charity recharged expenses of £29,545 (2021: £64,673) and rent of £nil (2021: £21,000) to Deafblind UK Trading Limited.

## 18. Company limited by guarantee

The company does not have share capital and is limited by guarantee. In the event of the company being wound up, the maximum amount which each member is liable to contribute is £10.

## 19. Pensions

The group contributes to a defined benefit contribution scheme for its employees. The charge for the year is £44,254 (2021: £43,747) and at the balance sheet date there were £3,564 (2021: £3,567) of outstanding contributions which were included within the creditors.

## 20. Contingent Asset

There is a contingent asset as at 31 March 2022 of £263K from a legacy received after year end. (2021:£nil).

## 21. Contingent liability

There are no contingent liabilities as at 31 March 2022. (2021: £nil).

## 22. Comparative consolidated statement of financial activities by fund

	Unrestricted funds £	Restricted funds £	Total funds 2021 £
<b>Income from Donations and legacies</b>			
Legacies	661,325	-	661,325
Grants and trusts	455,262	849,066	1,304,328
Other donations	206,011	-	206,011
	<u>1,322,598</u>	<u>849,066</u>	<u>2,171,664</u>
<b>Other trading activities</b>			
Commercial trading operations	61,491	-	61,491
Fundraising income	10,622	-	10,622
Non-charitable trading	11,606	-	11,606
	<u>83,719</u>	<u>-</u>	<u>83,719</u>
<b>Charitable activities</b>			
Contracted services	904,504	-	904,504
Income from property	244,350	-	244,350
	<u>1,148,854</u>	<u>-</u>	<u>1,148,854</u>
Investment income	1,348	-	1,348
<b>Total income</b>	<u>2,556,519</u>	<u>849,066</u>	<u>3,405,585</u>
<b>Expenditure</b>			
Fundraising costs	293,914	-	293,914
Commercial trading operations	156,585	-	156,585
Charitable activities	1,345,040	758,015	2,103,055
<b>Total expenditure</b>	<u>1,795,539</u>	<u>758,015</u>	<u>2,553,554</u>
<b>Net income</b>	760,980	91,051	852,031
Transfers between funds	22,360	(22,360)	-
Total funds bought forward	3,891,812	100,954	3,992,766
<b>Total funds carried forward</b>	<u>4,675,152</u>	<u>169,645</u>	<u>4,844,797</u>

## 23. Comparative analysis of charitable activities (Note 6)

	Direct charitable £	Support costs £	Total funds 2021 £
<b>Direct charitable expenditure</b>			
Care & Support	836,973	264,290	1,101,263
Governance	12,264	3,873	16,137
Community Services	308,884	97,536	406,420
National Services	205,913	65,021	270,934
Rainbow Court	111,808	35,306	147,114
Information and Communications Technology	122,504	38,683	161,187
	<u>1,598,346</u>	<u>504,709</u>	<u>2,103,055</u>
Wages and salaries, including staff training			1,752,570
Office running costs			258,767
IT costs			88,407
Travel and subsistence costs			26,515
Insurances			10,300
Deafblind Club costs			872
Irrecoverable VAT			-
Interpreting costs			-
Depreciation and loss on disposal of tangible fixed assets			(25,198)
Bad debt expenses			(19,478)
Audit and accountancy			10,300
			<u>2,103,055</u>



deafblind<sup>uk</sup>

Annual report 2021–22

**Doing more,  
reaching further**

National Centre for Deafblindness  
19 Rainbow Court, Paston Ridings,  
Peterborough, Cambridgeshire, PE4 7UP

Tel: 0800 132 320

Email: [info@deafblind.org.uk](mailto:info@deafblind.org.uk)

[www.deafblind.org.uk](http://www.deafblind.org.uk)